

## **Important Notice**

Date -14.6.2021

### **Sub : Online applications for registration of Projects/Agents and submission of complaints**

It has been decided by the Authority to do away with the physical interaction with the stakeholders in a time-bound manner by discontinuing the system of submission of hardcopies of documents along with application for project and agent registration and continuing with **online** submission of applications for registration of Projects/Agents and complaints. Presently, it is observed that many Promoters tend to avoid uploading many documents while filing applications for registration/complaint and submit hard-copies of the documents only. In order to enhance transparency also, it is necessary that all documents furnished by the Promoters along with their applications for registration of the Projects/Agents are uploaded online and thus, be visible to the consumers/ allottees.

To start with, the Authority has decided that all applications for registration of real estate projects/Agents will only be accepted only **with effect from 16.06.2021** if the entire application with all enclosures/documents is uploaded online. Payment of fees/late fees in form of demand draft will continue until arrangements of online payment is made.

Similarly, all complaints will only be received **with effect from 16.06.2021** if all documents along with the complaints are uploaded online. Any assistance required in this respect will be provided by the Authority as per the existing system. Payment of fees in form of demand draft will continue until arrangements of online payment is made.

All Promoters/Complainants are therefore directed to ensure online uploading of applications/complaints along with all relevant documents before they are submitted in office. No application/complaint will be accepted w.e.f. 16.6.2021 unless it is uploaded online.

The Authority will accept applications for registration of real estate projects/Agents/complaints online only **with effect from 15.07.2021**

**Sd/-  
Authorised Signatory**